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Sigrid Eldh has over 20 years experience in the software industry working with a wide range of software in different companies. She is a co-founder of SAST, the Swedish Association for Software Testing and did also start ASTA, the Australian Software Testing Association. She has a Masters degree in Computer Science and a degree in Psychotherapy and Organisational behaviour. Sigrid is also on the examination board for ISEB certification of testers, and the chair for the Swedish National Board for the of ISEB certification. She is an author of books in software, testing and management. She currently works as a Test Expert and Manager for Ericsson AB. Sigrid was the programme chair of EuroStar'99. Sigrid is a frequent speaker at international testing conferences and has published many papers throughout the world on software testing and related subjects.